



Sept. 14, 2017

BONITA SPRINGS UTILITIES, INC.

WATER AND WASTEWATER SERVICE UPDATE

Bonita Springs Utilities, Inc.'s offices at 11900 East Terry Street are open for business as of Wednesday, September 13. Please use caution in traveling to our office as East Terry St. is under water in both directions.

The only BSU customers under a precautionary boil water notice are those located on the Bonita Beach barrier islands (Big Hickory, Little Hickory and Black Island), and this will remain until further notice. Customers in other portions of the service area do not have to boil water. While we have water available throughout our service area, services to individual homes or businesses may be shut off due to a leak in the service line or damage to a back flow preventer or other part of the distribution system. Repairs to those facilities will be made as soon as possible.

We are asking our customers to please use water service sparingly as most lift stations are without power and are being pumped down using portable generators as available. Keep in mind that although you may have power, the lift station serving your home may not. Please limit the use of dishwashers and washing machines and keep showers short. As more people return to their homes, excessive sewer use could result in backups of the sewer system.

Please go to our website at BSU.us for more information on a precautionary boil water notice.